

SUPPORT.
EMPOWER.
RESTORE.



CASS
Moving Life Forward

Ending homelessness one life at a time.

The mission of Central Arizona Shelter Services (CASS) is to empower men, women and children with diverse needs to end their homelessness by providing shelter and supportive services.

The Need

On any given day, there are more than 5,500 individuals experiencing homelessness in metro Phoenix.

Losing a job, an accident, substance abuse, domestic violence, physical or mental illness—whatever the reason, a domino effect begins. With lack of support, it can spiral into losing one’s home.

Lining Up for Help

Every afternoon, 365 days a year, the line begins to form—men and women line up to enter CASS—the largest emergency shelter in the state, housing up to 470 every night.

In a low-rent neighborhood across town, you’ll find a small enclave of 30 apartments known as Vista Colina — a shelter for families who were on the streets before coming to CASS for help.

Shelter is where our support begins, but CASS provides more than just a place to sleep. Our model is effective because we provide wrap-around case management and supportive services to stabilize our clients, help them find employment and move them into permanent housing.

This is what we do.

Our specialized case managers put the pieces together to offer wrap-around assistance in the following areas:

Rebuilding Lives	VETERANS	SENIORS	YOUNG ADULTS	FAMILIES AT VISTA COLINA	CHRONICALLY HOMELESS
Emergency Shelter	✓	✓	✓	✓	✓
Case Management	✓	✓	✓	✓	✓
Rapid Re-Housing Assistance	✓	✓	✓	✓	✓
One-Time Deposit Assistance	✓	✓	✓		✓
Access to Resources	✓	✓	✓	✓	✓
Employment Training and Job-Seeking	✓	✓	✓	✓	✓
Finance and Budgeting	✓	✓	✓	✓	✓
Hygiene Kits	✓	✓	✓	✓	✓
Clothing Bank	✓	✓	✓	✓	✓
Move-out Kits	✓	✓	✓	✓	✓
Childcare				✓	
Food Pantry				✓	

Our Priorities at CASS

- Put a face of humanity on the homeless, destigmatizing homelessness and enrolling the broader community to be part of the solution
- Support veterans and the chronically homeless to get a roof over their heads and the support they need to succeed
- Address the gaps in services for an increasing population of senior citizens facing homelessness
- Explore new solutions, including workforce and social enterprise models
- Listen and respond to the needs of those we serve

On the Forefront of Solutions FOR MORE THAN 30 YEARS



4,953
Unduplicated
Individuals



163,627
Nights of Shelter



13%
VETERANS



27%
SENIORS



53%
DISABLED

How is CASS Funded?

The bulk of CASS' resources come from federal, state, county, city and Valley of the Sun United Way funding. But, that only covers the tip of the iceberg. To fulfill our priorities and gaps in service, we rely on—

- Arizona Charitable Tax Credits
- Employee Matching
- Monthly Giving
- Annual Giving Society
- Corporate Sponsorship
- Foundation Support



Help us plant seeds of hope!

Since 1984, CASS has helped more than 100,000 individuals in crisis get back on their feet with shelter and supportive services.

How You Can Help

Homelessness is our entire community's problem and we can be part of the solution. By providing time, talent or treasures to CASS, you can turn crisis into opportunity for thousands of lives.



GIVE TIME

- Arrange our clothing closet
- Help clean the shelter
- Provide office support



GIVE TALENT

- Remodel or paint well-worn areas
- Organize a water, clothing or hygiene product drive
- Plan a fundraiser



GIVE TREASURES

- Tax credit contribution
- Monetary donation
- Consider CASS in your estate plans



Support + Empower + Restore

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Valley of the Sun
United Way

